



John Deere Protect Extended Service Plan

Maintenance

For S Series and X Series John Deere Combines

IMPORTANT NOTICE TO PURCHASER

The John Deere Protect Extended Service Plan (the "Service Plan") only applies to covered components of the Covered Equipment which is specifically described in the Schedule of Coverage below and is subject to the terms, conditions, and limitations set forth in the Service Plan.

Throughout the Service Plan, the terms "you," "your," "customer," and "purchaser" refer to the purchaser of the Service Plan. The terms "we," "us," and "our" refer to John Deere*. (* With respect to purchasers in the United States, John Deere means John Deere Shared Services, Inc., One John Deere Place, Moline, Illinois 61265-8098. With respect to purchasers in Canada, John Deere means John Deere Canada ULC, 295 Hunter Road, P.O. Box 1000, Grimsby, Ontario, L3M 4H5.). The terms "Dealer" and "Dealership" refer to the authorized, participating Deere & Company or John Deere Canada ULC Dealer who sold the Service Plan to the purchaser or a subsequent Dealer to whom Service Plan responsibilities have been transferred in accordance with approved procedures.

Our obligations under the Service Plan are backed by the full faith and credit of Deere & Company and its affiliates.

Read the Service Plan carefully. Your rights and remedies under the Service Plan are limited as indicated below. The coverage term selected below may be terminated prior to expiration under the provisions of **Paragraph E** of the Service Plan.

Where permitted by law, John Deere products carry no implied warranty or condition of merchantability or fitness. The Service Plan is not insurance. For questions and inquiries, contact your participating John Deere Dealer, or call toll free 1-866-993-3373.

SCHEDULE OF COVERAGE

PURCHASER'S INFORMATION & DEALERSHIP INFORMATION

Purchaser's Name
Purchaser's Address
Purchaser's City, State **or** Province, Zip **or** Postal Code

Dealer's Name
Dealer's Address (Branch Dealer #)
Dealer's City, State **or** Province, Zip **or** Postal Code

COVERED EQUIPMENT INFORMATION

Model # _____
PIN # _____
Engine Hours at Inception _____
Delivery Date ____/____/____
Basic Warranty Start Date ____/____/____

PLAN INFORMATION

Deductible: \$ 0

Service Plan Fee: \$ _____

Taxes \$ _____

Other costs if applicable: \$ _____

Total Cost \$ _____

COVERAGE TERM (Only the coverage indicated by "X" below applies to Covered Equipment)

Service Plan for New Combines within John Deere Basic Warranty

Coverage Terms*:

☐ Maintenance Plan: 36 months / 1,000 hours

☐ Maintenance Plan: 36 months / 1,250 hours

*Service Plans require a PowerGard™ Limited or Comprehensive Protection Plan equal to or greater than the term length of the Service Plan contract. PowerGard™ contracts are sold separately, at additional cost.

All Coverage Terms are in Total Months / Total Hours. Service Plan coverage will begin on the Basic Warranty Start Date and end when the **total time** (from the Basic Warranty Start Date above), or **total operating hours on the engine hour meter**, have been reached. **This contract has no effect on the John Deere Basic Warranty or PowerGard™ Protection Plan.**

Purchaser Signature

Date Authorized

Use of Information/Privacy Consent: Personal information obtained in connection with the Service Plan is being collected, used and disclosed in accordance with the Deere & Company and John Deere Canada ULC privacy policies, respectively (the "Privacy Policy"). Such personal information will be used for the purpose of fulfilling the terms of the Service Plan and may be used to provide Purchaser with additional marketing and promotional information about Deere & Company, John Deere Canada ULC, and its products and services, where permitted by law. For information about the Privacy Policy visit our web sites at <http://www.johndeere.com/> in the United States or <https://www.deere.ca/en/> in Canada.

A. COVERAGE EXPLANATION SUMMARY

Subject to the terms and conditions of the Service Plan, the Dealer will provide the services (as defined below) for the Covered Equipment described in the **Schedule of Coverage**.

The Service Plan is only available through Dealers. The Service Plan is not effective unless and until **(1)** A Limited or Comprehensive PowerGard™ Protection Plan equal to or greater than the term length of the Service Plan has been purchased and registered for the Covered Equipment; **(2)** the information on this form is electronically submitted to us by a Dealer; **(3)** the fee for the coverage has been paid; and **(4)** the Purchaser receives written confirmation from John Deere.

For all the benefits of the Service Plan to apply, the Inspections, Preventative Maintenance, and repair or replacement of the **Covered Equipment and Components** must be performed by a Dealer using genuine John Deere parts. After purchase of the Service Plan, such services, repairs or parts replacements will be made without additional charge to you as described below.

Additionally, as a condition of accepting the coverages contained herein, you agree to maintain an active subscription to JDLink™, subject to the terms available at www.johndeere.com/agreements. In accordance with the Privacy Policy, you further acknowledge **(1)** we can access any information regarding the location, maintenance, operation and condition of the Covered Equipment; **(2)** you will not disable or otherwise interfere with any information gathering or transmission device within or attached to the Covered Equipment; and **(3)** we may reactivate any such device if the service is interrupted or terminated.

The following services and coverages are included with Service Plan contracts, per the amount of coverage (months/hours) purchased:

Maintenance Plan:

- Break-in Maintenance Event (1)
 - Within the first 100 engine hours
- Inspections (3)
 - 1 per calendar year
- Preventative Maintenance Events (3)
 - 1 per calendar year

B. COVERED EQUIPMENT AND COMPONENTS

Covered Equipment:

The Service Plan covers new North American John Deere combines purchased from a Dealer.

Covered Components:

Maintenance Plan:

- Replacement of **defined** Preventative Maintenance items including, but not limited to grease, fluids, and filters.
- See **Section L, List of Common Covered Components (Combines)**.

Covered Preventative Maintenance parts will include factory installed or genuine John Deere replacement parts.

Coverage of failures due to defects in materials and workmanship is provided under the terms and conditions of the John Deere Basic Machine Warranty for the first 12 months and the PowerGard™ Protection Plan for the period of PowerGard™ Protection Plan coverage purchased.

C. COVERAGE LIMITATIONS & EXCLUSIONS

Delivery of Service Plan Services

- Service Plan services are intended to be performed at the Dealership location, but may be performed at the Customer's location. In either case:
 - Technician field travel (travel time & mileage) is not covered under the Service Plan.
 - Transportation of the Covered Equipment to the Dealership and Dealer storage charges are not covered.
 - Cleaning / washing of the Covered Equipment is not covered.
 - Charges in excess of the Dealer's normal in-shop job rates are not covered.
- Services Between Scheduled Service Events
 - Normal operator's manual maintenance and adjustments between the scheduled service events are the Customer's responsibility and are not covered by the Service Plan.
- Non-program services and repairs provided by the Dealer, including, without limitation, diagnosis, parts, labor and associated fees, are the Customer's responsibility. The Dealer will bill the Customer separately for non-program services provided.

Items Not Covered

The following are not included in and not covered by the Service Plan:

General:

- Charges in excess of the Dealer's normal in-shop job rates
- Charges for service calls or for transportation, storage, or cleaning/washing of the Covered Equipment
- Depreciation, damage or failure caused by lack of reasonable and proper maintenance, failure to follow operating instructions, misuse, or lack of proper protection during storage
- Loss or damage due to theft, vandalism or riot, the elements, fire, explosion, chemicals or salt, or collision or other accidents including, but not limited to, foreign object ingestion
- Any indirect or consequential damage or injuries, including but not limited to loss of crops or profits, or other loss of income
- Failures covered under any other warranty, product improvement program or product recall, other service agreement, or insurance
- Damage to other property or injury to any person

Machine Specific:

- Front end equipment (headers)
- Rice combines and grain combines used for rice harvesting
- Non-approved, third-party (aftermarket) parts, components, attachments
- Customer or third-party modifications to John Deere Original Equipment Manufacturer (OEM) components
- Costs incurred for discretionary retrofitting of current design components on older Covered Equipment
- Cosmetic reconditioning to address weathering and deterioration from age, use, or storage
- Cab interior: Upholstery, decals, machine controls, floormats, etc.
- Paint, exterior decals (existing factory warranty policy applies)
- AMS Products, GPS, radios, televisions (existing factory warranty policy applies)
- Tires, rubber tracks, and elastomeric coated wheels
- Software updates

D. When Coverage Applies

The Service Plan will apply during the Coverage Term indicated in the **Schedule of Coverage** unless one of the events described in **Paragraph E** occurs, in which case, plan coverage will terminate immediately.

E. When Coverage Terminates

The Service Plan will terminate immediately when any of the following occurs:

- The total months or total engine hour coverage option indicated in the **Schedule of Coverage** has expired.
- The Covered Equipment's engine hour meter stops working or has been tampered with, or has otherwise been rendered inaccurate or inoperative (we may waive this provision, in writing, upon repair or replacement of the engine hour meter if actual hours can be verified).
- The Covered Equipment is sold, traded or donated or title to Covered Equipment is otherwise transferred by Purchaser (unless Purchaser opts to assign the Service Plan pursuant to **Paragraph I** below).
- The Covered Equipment is modified or altered in ways not approved by John Deere or not in accordance or compliance with John Deere factory specifications.
- Service or repair, other than normal maintenance and/or replacement of service items, is performed by someone other than a Dealer.
- The Covered Equipment is permanently moved to a location outside the United States or Canada.
- The John Deere Basic Machine Warranty is terminated or voided prior to the original expiration date.

F. Maximum Recovery

Our cumulative liability over the Coverage Term for all Service Plan services and coverages shall not exceed 2.0 times the manufacturer's suggested list price of the Service Plan.

The Service Plan has no effect on the maximum recovery under the PowerGard™ Protection Plan.

G. Deductible

There is no deductible for covered Service Plan services. The PowerGard™ deductible applies to any failures due to defects in material and workmanship covered by the PowerGard™ Protection Plan.

H. Maintenance of Covered Equipment and Records

You must properly maintain the Covered Equipment and, at your expense, perform normal maintenance and adjustments in accordance with the Covered Equipment's operator's manual between the scheduled Service Plan service events (examples include but are not limited to: checking and maintaining fluid levels, greasing, chain and belt adjustments, etc.).

You and/or your Dealer must maintain records of all scheduled maintenance, repair, and service work completed and must present these records to us, upon our request, to verify compliance with this condition.

I. Assignment

Transferability: The Service Plan will apply only to the Covered Equipment described in the **Schedule of Coverage**. If you sell the Covered Equipment to a new owner, any remaining coverage under the Service Plan may apply to the subsequent Purchaser. If you wish to transfer the Service Plan with the Covered Equipment, you must request a Dealer to forward a Second Owner Delivery Receipt to John Deere to document such a transfer.

Portability: Services covered by the Service Plan are intended to be performed by the original selling Dealer but may be performed by any participating Dealer.

J. Costs

The cost of the Service Plan is fully earned at the time of purchase, and refunds will not be made for any reason. If you sell the Covered Equipment prior to the expiration of the Service Plan and there is any remaining coverage, you will be deemed to waive any rights to remaining coverage and subject to the **Assignment** paragraph above, remaining coverage may be transferred to the new owner.

K. Changes

The Service Plan contains all of your rights and responsibilities for coverage to apply. **NO DEALER OR ANY OTHER PERSON IS AUTHORIZED TO AMEND OR CHANGE THE TERMS, CONDITIONS, OR LIMITATIONS OF THIS AGREEMENT IN ANY WAY.**

L. List of Common Covered Components (Combines):

Inspection Schedule

- Inspections must be completed within the contract term.
- Inspections will consist of the published “John Deere Expert Inspection” for combines. No additional services, adjustments, repairs, or replacements are covered by the Inspection Plan.

Inspection	Delivery	Approximate Engine Hours
Inspection 1	End of first harvest season	275 - 400
Inspection 2	End of second harvest season	550 - 800
Inspection 3	End of third harvest season	825 - 1250

Preventative Maintenance Events

- Preventative Maintenance events must be completed within the contract term.
- Normal operator's manual maintenance and adjustments between the scheduled service events is the Customer's responsibility and is not covered by the Service Plan.
- The Preventative Maintenance plan covers the following defined Maintenance items. No additional services, adjustments, repairs, or replacements are covered by the Preventative Maintenance Plan.

Preventative Maintenance Schedule: S Series Combines

	Break-In <i>100 engine hours</i>	Year 1 <i>~275-400 engine hours</i>	Year 2 <i>~550-800 engine hours</i>	Year 3 <i>~825-1250 engine hours</i>
Overall				
Grease all separator and chassis grease fittings		X	X	X
Cab				
Replace Cab Recirculating Filter		X	X	X
Replace Cab Fresh Air Filter		X	X	X
Chassis / Separator				
Replace Main Engine Gearcase / Pro-Drive Lube Filter	X	X	X	X
Replace Main Engine Gear Case Oil				X
Replace Feeder House Reverser Gear Case Oil				X
Engine				
Replace Engine Oil and Filter		X	X	X
Replace Primary and Secondary Engine Air Filter Elements		X	X	X
Replace Primary and Secondary Engine Debris Management Air Filters		X	X	X
Fuel				
Check / Clean Fuel Pre-Cleaner Filter		X	X	X
Replace Fuel Tank Breather		X	X	X
Replace Diesel Exhaust Fluid (DEF) Tank Breather		X	X	X
Replace Primary and Secondary Fuel Filters		X	X	X
Replace Diesel Exhaust Fluid (DEF) Dosing Unit Filter				X
Replace Diesel Exhaust Fluid (DEF) In-Line Filter				X
Hydraulic				
Replace Hydrostatic Charge Filter		X	X	X
Replace Hydraulic / Hydrostatic Filter (S760/S770)		X	X	X
Replace Hydraulic Reservoir Filter (S780/S790)				X

Preventative Maintenance Schedule: X Series Combines

	Break-In <i>100 engine hours</i>	Year 1 <i>~275-400 engine hours</i>	Year 2 <i>~550-800 engine hours</i>	Year 3 <i>~825-1250 engine hours</i>
Overall				
Grease all separator and chassis grease fittings		X	X	X
Cab				
Replace Cab Recirculating Filter		X	X	X
Replace Cab Fresh Air Filter		X	X	X
Chassis / Separator				
Replace Final Drive Oil	X			
Replace Main Engine Gearcase / Rotor Lube Filter	X			X
Replace Main Engine Gearcase Breather				X
Replace Transmission Filter	X			X
Replace Transmission Return Filter	X			X
Engine				
Replace Engine Oil and Filter		X	X	X
Replace Primary and Secondary Engine Air Filter Elements		X	X	X
Fuel				
Replace Primary and Secondary Fuel Filters		X	X	X
Replace Diesel Exhaust Fluid (DEF) Dosing Unit Filter				X
Replace Diesel Exhaust Fluid (DEF) In-Line Filter				X
Hydraulic				
Replace Hydrostatic Charge Filter				X
Replace Hydrostatic Cooler Return Filter				X
Replace Auxiliary Hydraulic Return Filter				X